RULES AND REGULATIONS

PREAMBLE
Prague Castle is a national cultural monument and the seat of the President of the Republic. The courtyards, streets, park paths and similar areas of the Prague Castle complex are walkways whose opening and use by the public is determined by time and day are governed by rules prescribed by the Office of the President and the Prague Castle Administration. The Office of the President and the Prague Castle Administration reserve the right to close buildings or the entire area of Prague Castle or individual parts of buildings / the Castle complex for operational, technical, security or formal state reasons. Visitors are required to familiarise themselves with these Rules and Regulations document before entering the Prague Castle complex to observe the instructions and conditions set forth herein.

Article 1
DEFINITIONS OF TERMS
(1) For the purpose of this Document, the Prague Castle complex means the area defined by:
   a) the streets: U Pražského mostu Street, Vítkáská Street, Jiráská Street, Golden Lane at Daliborka Tower,
   b) the courtyards: 1st, 2nd, 3rd, 4th, St. George Square,
   c) buildings open to the public: Old Royal Palace, St. George’s Basilica, Golden Lane at Daliborka Tower, Prague Castle Picture Gallery, Powder Tower, St. Vitus Cathedral, Rosenbery Palace, Riding School, Royal Summer Palace, Ball Game Hall, Imperial Stables, Chapel of the Holy Cross, Treasury Wing,
   d) gardens: Royal Garden, South Gardens, Upper and Lower Stag Moat, Garden on the Bastion, Riding School Terrace Garden, Saint Wenceslas Vineyard.
(2) A visitor is a person who has entered the Prague Castle complex.
(3) A building open to the public is a building in the Prague Castle complex that visitors can enter during opening hours.

Article 2
OPERATING HOURS
(1) The Prague Castle complex, with the exception of the buildings open to the public, is open daily:
   from January 1 to December 31 6 a.m. – 10 p.m.
(2) Buildings open to the public are open daily:
   from April 1 to October 31 9 a.m. – 5 p.m. (closed December 24).
(3) The Gardens, with the exception of the Garden on the Bastion, including the visitors’ trail, are open daily: from April 1 to October 31 10 a.m. – 6 p.m. (closed December 24).
(4) The Gardens are open to the public during the opening hours of the Prague Castle complex.

Article 3
ADMISSION
(1) With the exception of the buildings open to the public, entrance to the Prague Castle complex is free.
(2) Admission is paid prior to the beginning of tours. The admission fee, payment for the presentation and information on possible changes in tours are posted at the box offices of the information centres and at the individual building entrances to the public. Guides and tours organised by the Prague Castle Administration can be arranged and paid for at the information centre in the 3rd Courtyard (opposite the cathedral). Guided tours can also be booked in advance by phone: +420 224 372 249, or by email at info@hrad.cz.
(3) Tickets or exhibitions are only sold at the exhibition venue. Tickets for concerts are sold at the box office of the Information Centre in the 2nd Courtyard.
(4) After paying the entrance fee, the visitor will receive a ticket, which they should keep for the entire duration of the tour to show when entering the individual buildings and presenting the guide service upon request. The ticket is valid for one visit to each building. Tickets are valid for 2 days.
(5) Each visitor is required to produce their ticket for inspection upon request.
(6) Purchased tickets, even if unmarked, cannot be returned.

Article 4
BUILDING TOURS
(1) Tours can take place either individually or in groups.
(2) Tours are subject to the operating regime of Prague Castle.
(3) Before entering the building, the visitor must put away luggage, umbrellas, etc., if there is a designated place for this purpose in the specific building.
(4) All buildings open to the public have barrier-free access as well as the collections of the White Tower, Daliborka Tower, Powder Tower, the Great South Tower of St. Vitus Cathedral and the Defence Corridors in Golden Lane near Daliborka Tower.

Article 5
CONDITIONS FOR ENTRY TO THE PREMISES OF PRAGUE CASTLE
(1) Cultural, sports and other public performances and other mass organised events take place in the Prague Castle complex. In such cases, the Prague Castle Administration grants exceptions for scientific, documentary, cultural and commercial purposes on the basis of an application and a concluded contractual relationship.
(2) To operate any form of circulating or stand sales;
(3) to act as a tourist guide, if the person performing this activity does not have the relevant authorisations in accordance with the Trade Licensing Act and Czech law or in accordance with the relevant laws and legal regulations of the EU Member State in which the person resides. Acting as a tourist guide means the communication of information about the history, the Prague Castle complex and the artefacts in them;
(4) to enter buildings and gardens of Prague Castle for a fee.
(5) to use any flying equipment (drones, etc.) for any purposes, and any other filming and filming with a purchased license, the use of a flash, tripod and other equipment (e.g. lighting, power supply) is prohibited;
(6) to ride bicycles, scooters, roller skates, etc.;
(7) to store and leave luggage, other objects unattended in the Prague Castle complex, with the exception of areas designated for this purpose.
(8) Smoking and manipulation with open fire are strictly forbidden in buildings. In the event of a fire, visitors are obliged to follow the instructions of the custodian service during the tour.
(9) To carry dogs and other animals without a leash and muzzle) and enter the buildings and gardens of Prague Castle, in particular:
(10) to let dogs and other animals run free (without a leash and muzzle).
(11) Photography and filming is only permitted inside all buildings of Prague Castle permanent exhibit, in the Treasury of St. Vitus Cathedral exhibit, in the Powder Tower and in the Prague Castle Picture Gallery. Taking photographs and filming is only permitted inside all buildings open to the public with a purchased ticket. Violations of the rules of this Document are punishable by a fine of up to 3000 CZK, the tariff of the Prague Castle Administration.

Article 6
PROTECTION OF CULTURAL MONUMENTS AND SECURITY OF COLLECTIONS
(1) During their stay at Prague Castle visitors are required to behave in accordance with the rules of civic coexistence and with dignity befitting the historical, social and cultural significance of Prague Castle with the utmost regard for the material nature of this national cultural monument and other visitors.
(2) It is forbidden to damage the buildings, their collections, Park, any other objects, and other state property of the Prague Castle complex, in particular:
(3) to touch walls in interiors and exposed objects;
(4) to write or paint on walls or otherwise damage them;
(5) to disrupt (by using amplifying sound equipment, music, unauthorised singing, reproduced music, loud speech and similar activities) the presentation of a guide or disturb visitors on the tour;
(6) to eat and drink inside the buildings, enter them with ice cream, drinks, etc.;
(7) to pick flowers, break branches of trees and shrubs, walk on lawns and off marked paths;
(8) to ride bicycles, scooters or motorcycles, skates, skates, Segways, wear roller skates, etc.;
(9) to let dogs and other animals run free (without a leash) and mudern animals in buildings and gardens of Prague Castle with them;
(10) to discard waste elsewhere than in waste bins;
(11) to use "selfie sticks" and other aids indoors that can endanger the safety and health of other visitors;
(12) to disturb peace and order in any other manner.

Article 7
CONDITIONS FOR ENTRY TO THE PROTECTION AND SAFETY OF VISITORS
(1) It is only possible to enter the Prague Castle complex at designated locations.
(2) Visitors are only allowed to enter and stay in the Prague Castle complex during the opening hours set forth in Article 2.
(3) Visitors are not allowed to enter the Prague Castle complex with:
(4) to carry dogs and other similarly dangerous items;
(5) explosives and explosive substances;
(6) pyrotechnics;
(7) placards, banners and advertisements;
(8) flags;
(9) heavily soiled clothing.
(10) Persons who are obviously under the influence of alcohol or other narcotic and psychotropic substances are forbidden to enter the Prague Castle complex.
(11) Individuals entering the Prague Castle complex are obliged to undergo a security search at the request of a member of the Police of the Czech Republic. Refusal to undergo a security search will result in not being allowed to enter the complex.
(12) Smoking and manipulation with open fire are strictly forbidden in buildings. In the event of a fire, visitors are obliged to follow the instructions of the custodian service during the tour.
(13) If an accident occurs during the tour, the visitor can turn to the custodian service or to the Information Centres of the Prague Castle Administration.
(14) It is forbidden to store and leave luggage and other objects unattended in the Prague Castle complex, with the exception of areas designated for this purpose.
(15) Visitors are forbidden to approach, at a distance of less than half a metre, the soldier standing on the honour guard post at the entrance gates to Prague Castle, to harass the guard or otherwise compromise his dignity.
(16) The Prague Castle Administration is not responsible for injuries and damage incurred as a result of violations of these Rules and Regulations document.
(17) The Prague Castle Administration is not responsible for any damage suffered by visitors is governed by generally applicable regulations.

Article 8
MEASURES DURING THE COVID-19 CRISIS
(1) The Prague Castle Administration is not responsible for the health of visitors, who shall enter the buildings open to the public at their own risk.
(2) Visitors ordered into quarantine or with health problems consistent with the viral infection (fever, cough, respiratory problems, etc.) are forbidden from entering the Prague Castle complex.
(3) Visitors are required to follow the valid regulations governing measures against the spread of covid-19.
(4) Prior to entering the interior of Prague Castle, especially points of sale and public toilets, visitor are required to use hand disinfection.

FINAL PROVISIONS
(1) Visitors are liable for violations of the Rules and Regulations document and for damage caused in accordance with the relevant laws.
(2) In the case of a violation of these Rules and Regulations document non-compliance with the instructions of the relevant guide staff, the Office of the President of the Republic, the Office of the President of the President and other members of the Police of the Czech Republic and soldiers of the Castle Guard, a visitor may be expelled from the Prague Castle complex without a refund.
(3) If a visitor has repeatedly committed serious violations of this Rules and Regulations document, they may be denied further entry to the Prague Castle complex if it is clear from the circumstances of the case that they may again commit a serious violation of this Document.
(4) The Prague Castle Administration provides the Prague Castle Administration with the necessary co-operation in ensuring conditions and instructions as prescribed by this Document.

Ing. Ivo Velíšek, CSc.,
Director of the Prague Castle Administration
Issued with the consent of the Head of the Office of the President of the Republic
Ing. Vratislav Mynář

"Prague Castle Picture Gallery, Powder Tower, St. Vitus Cathedral, Rosenbery Palace, Riding School, Royal Summer Palace, Ball Game Hall, Imperial Stables, Chapel of the Holy Cross, Treasury Wing"