

RULES AND REGULATIONS

PREAMBLE

Prague Castle is a national cultural monument and the seat of the President of the Republic. The courtyards, streets, park paths and similar areas of the Prague Castle complex are walkways whose opening and use by the public at certain times of day are governed by rules established by the Office of the President and the Prague Castle Administration. The Office of the President and the Prague Castle Administration reserve the right to close buildings or the entire area of Prague Castle or individual parts of buildings / the Castle complex for operational, technical, security or formal state reasons. Visitors are required to familiarise themselves with this Rules and Regulations document before entering the Prague Castle complex and to observe the instructions and conditions set forth herein.

Article 1 DEFINITION OF TERMS

- (1) For the purpose of this Document, the Prague Castle complex means the area defined by:
- the streets: U Prašného mostu Street, Vikářská Street, Jiřská Street, Golden Lane at Daliborka Tower;
 - the courtyards: 1st, 2nd, 3rd, 4th, St. George Square;
 - buildings open to the public: Old Royal Palace, St. George's Basilica, Golden Lane at Daliborka Tower, Prague Castle Picture Gallery, Powder Tower, St. Vitus Cathedral, Rosenberg Palace, Riding School, Royal Summer Palace, Ball Game Hall, Imperial Stables, Chapel of the Holy Cross, Theresian Wing.
 - gardens: Royal Garden, South Gardens, Upper and Lower Stag Moat, Garden on the Bastion, Riding School Terrace Garden, Saint Wenceslas Vineyard.
- (2) A visitor is a person who has entered the Prague Castle complex.
- (3) A building open to the public is a building in the Prague Castle complex that visitors can enter during opening hours.

Article 2 OPENING HOURS

- (1) The Prague Castle complex, with the exception of the buildings open to the public, is open daily:
from January 1 to December 31 6:00 am - 10:00 pm
- (2) Buildings open to the public are open daily:
from April 1 to Oct. 31 9:00 am - 5:00 pm
from November 1 to March 31 9:00 am - 4:00 pm
(closed on December 24).
- (3) The gardens (Royal Garden, South Gardens, Stag Moat), with the exception of the Garden on the Bastion, are open daily:
- | | |
|----------------|--------------------|
| March | 10:00 am - 5:00 pm |
| April - June: | 10:00 am - 7:00 pm |
| July - August: | 10:00 am - 8:00 pm |
| September: | 10:00 am - 7:00 pm |
| October: | 10:00 am - 5:00 pm |
- November - February: the gardens are closed for public
- Roads in the Stag Moat will be opened or closed depending on the condition of the individual roads in relation to the current weather (frost, ice, continuous layer of snow, strong wind, etc.).
- The Garden on the Bastion is open during the opening hours of the Prague Castle complex.

Article 3 ADMISSION

- (1) With the exception of the buildings open to the public, entrance to the Prague Castle complex is free.
- (2) Admission is paid prior to the beginning of tours. The admission fee, payment for the presentation and information on possible changes in tours are posted at the box offices of the information centres and at the individual buildings open to the public. Guided tours organised by the Prague Castle Administration can be arranged and paid for at the information centre in the 3rd Courtyard (opposite the cathedral). Guided tours can also be booked in advance by phone: +420 224 372 249, or by email at info@hrad.cz
- (3) Tickets for exhibitions are only sold at the exhibition venue. Tickets for concerts are sold at the box office of the Information Centre in the 2nd Courtyard.
- (4) After paying the entrance fee, the visitor will receive a ticket, which they should keep for the entire duration of the tour to show when entering the individual buildings and present to the guide service upon request. The ticket is valid for one visit to each building. Tickets are valid for 2 days.
- (5) Each visitor is required to produce their ticket for inspection upon request.

- (6) Purchased tickets, even if unmarked, cannot be returned.

Article 4 BUILDING TOURS

- (1) Tours can take place either individually or in groups.
- (2) Tours are subject to the operating regime of Prague Castle.
- (3) Before entering the building, the visitor must put away luggage, umbrellas, etc., if there is a designated place for this purpose in the specific building.
- (4) All buildings open to the public have barrier-free access (with the exception of the White Tower, Daliborka Tower, Powder Tower, the Great South Tower of St. Vitus Cathedral and the Defence Corridors in Golden Lane near Daliborka Tower).

Article 5 CONDITIONS FOR USING THE PREMISES OF PRAGUE CASTLE

- (1) Cultural, sports and other public performances and other mass organised events take place in the Prague Castle complex exclusively on the basis of a permit issued by the Office of the President of the Republic and the Prague Castle Administration in accordance with the conditions set out in said permit. Meetings in the Prague Castle complex may only be held with the prior consent of the Office of the President of the Republic and the Prague Castle Administration.
- (2) Unless the Prague Castle Administration grants an exception, it is prohibited in the Prague Castle complex
- to photograph and film in the Story of Prague Castle permanent exhibit, in the Treasury of St. Vitus Cathedral exhibit, in the Powder Tower and in the Prague Castle Picture Gallery. Taking photographs and filming is only permitted inside all other buildings open to the public with a purchased license. When taking photographs and filming with a purchased license, the use of a flash, tripod and other equipment (e.g. lighting, power supply) is prohibited. The Prague Castle Administration grants exceptions for scientific, documentary, cultural and commercial purposes on the basis of an application and a concluded contractual relationship;
 - to operate any form of circulating or stand sales;
 - to solicit monetary or any other type of help from other visitors;
 - to act as a tourist guide, if the person performing this activity does not have the relevant authorisations in accordance with the Trade Licensing Act and Czech law or in accordance with the relevant laws and legal regulations of the EU Member State in which the person resides. Acting as a tourist guide means the communication of information about the history, the Prague Castle complex and the buildings in it or related to the area of Prague Castle for a fee.
 - to use any flying equipment (drones, etc.) for any purpose. Prague Castle is part of the no-fly zone;
 - to climb over or climb up buildings and equipment, especially scaffolding, closed-off areas, enclosures, fences, walls, masts, etc.;
 - to move mobile barriers;
 - to have a picnic, place blankets or any other equipment and objects for seating, outside designated areas.
- (3) Walkways in the Prague Castle complex have the character of a "pedestrian zone" and the entry of cars into the complex is regulated by the valid Traffic Regulations.

Article 6 PROTECTION OF CULTURAL MONUMENTS AND SECURITY OF COLLECTIONS

- (1) During their stay at Prague Castle visitors are required to behave according to the rules of civic coexistence and with dignity befitting the historical, social and cultural significance of Prague Castle with the utmost regard for the material nature of this national cultural monument and other visitors.
- (2) It is forbidden to damage the buildings, their collections, parks, gardens and any other state property of the Prague Castle complex, in particular:
- to touch walls in interiors and exposed objects;
 - to write or paint on walls or otherwise damage them;
 - to disrupt (by using amplifying sound equipment, music, unauthorised singing, reproduced music, loud speech and similar activities) the presentation of a guide or disturb visitors on the tour;
 - to eat and drink inside the buildings, enter them with ice cream, drinks, etc.;

- to pick flowers, break branches of trees and shrubs, walk on lawns and off marked paths;
 - to ride bicycles, scooters, skateboards, Segways, wear roller skates, etc.;
 - to let dogs and other animals run free (without a leash and muzzle) and enter the buildings and gardens of Prague Castle with them;
 - to climb into fountains and to throw items into or collect items from them;
 - to discard waste elsewhere than in waste bins;
 - to use "selfie sticks" and other aids indoors that can endanger the safety and health of other visitors;
 - to disturb peace and order in any other manner.
- (3) To protect visitors to Prague Castle, cultural monuments and art collections, the outdoor areas of the Prague Castle complex and exhibition spaces are monitored by a camera system operated by the Police of the Czech Republic.

Article 7 CONDITIONS FOR ENSURING THE PROTECTION AND SAFETY OF VISITORS

- (1) It is only possible to enter the Prague Castle complex at designated locations.
- (2) Visitors are only allowed to enter and stay in the Prague Castle complex during the opening hours set forth in Article 2.
- (3) Visitors are not allowed to enter the Prague Castle complex with:
- weapons and other similarly dangerous items;
 - explosives and explosive substances;
 - pyrotechnics;
 - placards, banners and advertisements;
 - flags;
 - heavily soiled clothing.
- (4) Persons who are obviously under the influence of alcohol or other narcotic and psychotropic substances are forbidden to enter the Prague Castle complex.
- (5) Individuals entering the Prague Castle complex are obliged to undergo a security search at the request of a member of the Police of the Czech Republic. Refusing to submit to a security search will result in not being allowed to enter the complex.
- (6) Smoking and manipulation with open fire are strictly forbidden inside buildings. In the event of a fire, visitors are obliged to follow the instructions of the custodian service during the tour.
- (7) Should an accident occur during the tour, the visitor can turn to the custodian service or to the Information Centres of the Prague Castle Administration.
- (8) It is forbidden to store and leave luggage and other objects unattended in the Prague Castle complex, with the exception of areas designated for this purpose.
- (9) Visitors are forbidden to approach, at a distance of less than half a metre, the soldier standing on the honour guard post at the entrance gates to Prague Castle, to harass the guard or otherwise compromise his dignity.
- (10) The Prague Castle Administration is not responsible for injuries and damage incurred as a result of violations of this Rules and Regulations document.
- (11) The liability of the Prague Castle Administration for any damage suffered by visitors is governed by generally applicable regulations.

FINAL PROVISIONS

- (1) Visitors are liable for violations of the Rules and Regulations document and for damage caused in accordance with the relevant laws.
- (2) In the case of a violation of this Rules and Regulations document non-compliance with the instructions of the relevant guide staff, the Office of the President of the Republic, the Prague Castle Administration, members of the Police of the Czech Republic and soldiers of the Castle Guard, a visitor may be expelled from the Prague Castle complex without a refund.
- (3) If a visitor has repeatedly committed serious violations of this Rules and Regulations document, they may be denied further entry to the Prague Castle complex if it is clear from the circumstances of the case that they may again commit a serious violation of this Document.
- (4) The Police of the Czech Republic and the Castle Guard provide the Prague Castle Administration with the necessary co-operation in ensuring conditions and instructions pursuant to this Document.
- (5) This Rules and Regulations document takes effect on 13. 11. 2023.